

MADISON COUNTY ROAD DEPARTMENT

JULY 2018

CLOSED CALL ANALYSIS

Madison County Road Department

Reporting Dates 07/02/18 through 07/31/18

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority	
Grade	Date/Time	Date/Time	Date						
26600	07/02/18	07/13/18	07/03/18	1	Trash Related	Brown, Shirley	Cedar Hill Rd	District 3	Medium Priority
A	07:53:00	09:05:00			Closed	Craig, Charles	Cedar Hill Rd		
	Dur (hrs/days)	264	11			Old couch,etc dumped East of 862 on Cedar Hill Rd			
26601	07/02/18	07/09/18	07/03/18	1	Trash Related	Brown, Shirley	Brown Dr	District 4	Medium Priority
A	08:30:00	15:26:00			Closed	Unknown	Brown Dr		
	Dur (hrs/days)	168	7			Wood and old boards needs picking up			
26602	07/02/18	07/09/18	07/03/18	1	Limb Pickup	Brown, Shirley	Sharpe Rd	District 3	Medium Priority
A	08:31:00	07:26:00			Closed	Crowe, Preston	Sharpe Rd		
	Dur (hrs/days)	168	7			Limbs pick up			
26603	07/02/18	07/16/18	07/03/18	1	Limb Pickup	Brown, Shirley	Haley Creek Dr	District 1	Medium Priority
A	09:09:00	07:20:00			Closed	McMichael, Cliff	Haley Creek Dr		
	Dur (hrs/days)	336	14			Limbs pick up			
26604	07/02/18	07/11/18	07/03/18	1	Limb Pickup	Brown, Shirley	Creekside Dr	District 1	Medium Priority
A	09:10:00	08:56:00			Closed	Patterson, Marcus	Creekside Dr		
	Dur (hrs/days)	216	9			Limbs pick up			
26605	07/02/18	07/09/18	07/03/18	1	Limb Pickup	Brown, Shirley	Charleston Ln	District 4	Medium Priority
A	09:11:00	07:53:00			Closed	Brown	Charleston Ln		
	Dur (hrs/days)	168	7			Limbs pick up			
26606	07/02/18	07/09/18	07/03/18	1	Limb Pickup	Brown, Shirley	Katherine Pointe Dr	District 3	Medium Priority
A	09:59:00	07:23:00			Closed	Patridge, Gege	Katherine Pointe Dr		
	Dur (hrs/days)	168	7			Limbs pick up			
26607	07/02/18	07/11/18	07/03/18	1	Limb Pickup	Brown, Shirley	Middlefield Dr	District 1	Medium Priority
A	10:23:00	08:55:00			Closed	Raconey, Dustin	Middlefield Dr		
	Dur (hrs/days)	216	9			Limbs pick up			
26608	07/02/18	07/11/18	07/03/18	1	Limb Pickup	Brown, Shirley	Spike Ridge	District 1	Medium Priority
A	11:11:00	08:55:00			Closed	Davis, Jack	Spike Ridge		
	Dur (hrs/days)	216	9			Limbs pick up at this address in Deerfield Sudv			
26609	07/02/18	07/11/18	07/03/18	1	Limb Pickup	Brown, Shirley	Channing Cir	District 4	Medium Priority
A	12:09:00	14:11:00			Closed	Smith	Channing Cir		
	Dur (hrs/days)	216	9			Limbs pick up			

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Grade	Date/Time	Date/Time	Date					
26610 A	07/02/18 13:02:00	07/16/18 07:26:00	07/03/18 1 14	Limb Pickup Closed Needs limb pickup.	Brown, Shirley Graves, Katie	Eastfield Pl Eastfield Pl Madison 39110	District 3	Medium Priority
	Dur (hrs/days) 336							
26612 A	07/02/18 14:46:00	07/17/18 11:44:00	07/03/18 1 15	Limb Pickup Closed Limbs pick up	Brown, Shirley Ronald	Matthews Dr Matthews Dr	District 5	Medium Priority
	Dur (hrs/days) 360							
26613 A	07/03/18 08:50:00	07/11/18 08:54:00	07/04/18 1 8	Limb Pickup Closed Limbs pick up	Brown, Shirley May	West Deerfield Dr West Deerfield Dr	District 5	Medium Priority
	Dur (hrs/days) 192							
26614 A	07/03/18 08:51:00	07/09/18 15:27:00	07/04/18 1 6	Trash Related Closed Mattress on the side of the road	Brown, Shirley Unknown	Cotton Blossom Rd Cotton Blossom Rd	District 4	Medium Priority
	Dur (hrs/days) 144							
26615 A	07/03/18 10:05:00	07/19/18 15:21:00	07/04/18 1 16	Limb Pickup Closed Limbs on both sides of the road	Brown, Shirley Unknown	Lone Pine Rd Lone Pine Rd	District 5	Medium Priority
	Dur (hrs/days) 384							
26616 A	07/03/18 10:08:00	07/11/18 08:57:00	07/04/18 1 8	Limb Pickup Closed Limbs pick up	Brown, Shirley Pentecost, James	Hart Rd Hart Rd	District 5	Medium Priority
	Dur (hrs/days) 192							
26617 A	07/03/18 10:10:00	07/09/18 07:52:00	07/04/18 1 6	Trash Related Closed Mattress, door, etc needs picking up	Brown, Shirley Levy, Patricia	Cedar Green Cv Cedar Green Cv	District 4	Medium Priority
	Dur (hrs/days) 144							
26618 A	07/03/18 10:50:00	07/09/18 07:21:00	07/04/18 1 6	Culvert Clean Out Closed Culvert needs cleaning out from when they mowed and cut, everything has clogged up in the ditch	Brown, Shirley McKenzie, Sandra	Millville Rd Millville Rd	District 5	Medium Priority
	Dur (hrs/days) 144							
26619 A	07/03/18 11:41:00	07/17/18 11:48:00	07/04/18 1 14	Limb Pickup Closed Limbs pick up from a tree that the county cut down	Brown, Shirley Sims, Annette	Compress St Compress St	District 4	Medium Priority
	Dur (hrs/days) 336							
26620 A	07/03/18 12:08:00	07/11/18 08:54:00	07/04/18 1 8	Limb Pickup Closed Needs limb pickup	Brown, Shirley May, Bob	Hackberry Ln Hackberry Ln Canton 39046	District 1	Medium Priority
	Dur (hrs/days) 192							

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Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
26621	07/03/18 13:07:00	07/11/18 08:53:00	07/04/18	Limb Pickup Closed	Brown, Shirley Watkins, Betty	Village Cir Village Cir Canton 39046	District 1	Medium Priority
	Dur (hrs/days)	192	8	Needs limb pickup				
26622	07/03/18 14:58:00	07/16/18 11:24:00	07/04/18	Sink Hole Closed	Pope, Amber Engineering Dept	Oak Trail Oak Trail	District 1	
	Dur (hrs/days)	312	13	Deerfield Subdivision				
26623	07/03/18 15:01:00	07/16/18 11:24:00	07/04/18	Drainage Closed	Pope, Amber Engineering Dept	Oak Trail Oak Trail	District 1	
	Dur (hrs/days)	312	13	Inlet top needs to be put back on. During heavy rains events it gets blown off.				
26624	07/03/18 15:04:00	07/16/18 11:24:00	07/04/18	Sink Hole Closed	Pope, Amber Halford, Frank	Channing Cir Channing Circle	District 4	
	Dur (hrs/days)	312	13	Inlet box is sucking creating a sink hole				
26625	07/03/18 15:54:00	07/09/18 07:54:00	07/04/18	Limb Pickup Closed	Brown, Shirley Burnett, Luke	Stillhouse Creek Dr Stillhouse Creek Dr	District 3	Medium Priority
	Dur (hrs/days)	144	6	Limbs pick up				
26626	07/05/18 07:15:00	07/09/18 15:28:00	07/06/18	Trash Related Closed	Brown, Shirley Griffin, Annette	Hwy 43 N Hwy 43 N		Medium Priority
	Dur (hrs/days)	96	4	Old cabinet and sink picked up				
26627	07/05/18 09:25:00	07/09/18 07:25:00	07/06/18	Limb Pickup Closed	Brown, Shirley McGhee, Scott	Sharpe Rd Sharpe Rd	District 3	Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up				
26628	07/05/18 10:06:00	07/09/18 15:29:00	07/06/18	Trash Related Closed	Brown, Shirley Bouldin, Michael	Church Rd Church Rd	District 4	Medium Priority
	Dur (hrs/days)	96	4	Illegal dumping on both sides of the road				
26629	07/05/18 10:46:00	07/13/18 15:53:00	07/06/18	Limb Pickup Closed	Brown, Shirley Twitty, Rhonda	Carriage Ln Carriage Ln	District 2	Medium Priority
	Dur (hrs/days)	192	8	Limbs pick up				
26630	07/05/18 10:48:00	07/13/18 09:05:00	07/06/18	Trash Related Closed	Brown, Shirley Ousley, Evon	Stump Bridge Rd Stumpbridge Rd	District 5	Medium Priority
	Dur (hrs/days)	192	8	Old household supplies need picking up				

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Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
26631	A	07/05/18 13:11:00	07/09/18 07:25:00	07/06/18 1 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Sprazines, Allen	Brooks Ct Brooks Ct	District 4	Medium Priority
26632	A	07/05/18 13:14:00	07/17/18 11:39:00	07/06/18 1 12	Limb Pickup Closed Limbs pick up	Brown, Shirley Evans, Heather	Thornberry Cv Thornberry Cv	District 1	Medium Priority
26633	A	07/05/18 15:00:00	07/13/18 15:53:00	07/06/18 1 8	Limb Pickup Closed Limbs pick up	Brown, Shirley Lunceford, Calvin	First Choice Dr First Choice Dr	District 3	Medium Priority
26634	A	07/05/18 15:02:00	07/13/18 15:09:00	07/06/18 1 8	Culvert Clean Out Closed Culvert needs cleaning out, ditch holding standindg water.	Brown, Shirley Kitchens, Cassandra	Keith Dr Keith Dr	District 4	Medium Priority
26635	A	07/05/18 15:44:00	07/09/18 07:22:00	07/06/18 1 4	Limb Pickup Closed Limbs pick up	Brown, Shirley McDuffy	Gross Rd Gross Rd	District 1	Medium Priority
26636	A	07/06/18 08:24:00	07/12/18 07:43:00	07/07/18 1 6	Culvert Repair Closed Requesting for an new culvert, one is already there, but stated that it's hard to turn truck onto driveway	Brown, Shirley Thomas, Leroy	Branch Quarters Rd Branch Quarters Rd	District 5	Medium Priority
26638	A	07/06/18 09:32:00	07/09/18 15:25:00	07/07/18 1 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Ickon, Levie	Pat Luckett Rd Pat Luckett Rd	District 5	Medium Priority
26639	A	07/06/18 09:44:00	07/17/18 11:48:00	07/07/18 1 11	Limb Pickup Closed Limbs pick up	Brown, Shirley Fuqua, Crystal	Madison St Madison St	District 1	Medium Priority
26640	A	07/06/18 11:43:00	07/09/18 15:28:00	07/07/18 1 3	Trash Related Closed Trash on both sides of these two roads [Church Rd, Samuels Dr] at the intersection	Brown, Shirley Baker, Melinda	Church Rd Church Rd	District 4	Medium Priority
26641	A	07/06/18 11:45:00	07/16/18 07:26:00	07/07/18 1 10	Limb Pickup Closed Limbs pick up at this address on Eastland Cv not Ct	Brown, Shirley Porter, Carlos	Eastland Ct Eastland Cv	District 1	Medium Priority

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Grade	Date/Time	Date/Time	Date					
26642	07/06/18	07/10/18	07/07/18	Pot Holes	Brown, Shirley	Village West	District 1	Medium Priority
A	11:50:00	07:10:00		Closed	D, Pat	Village West		
	Dur (hrs/days)	96	4	Bad pot holes in front of this address				
26643	07/06/18	07/09/18	07/07/18	Trash Related	Brown, Shirley	Hwy 22 W		Medium Priority
A	12:47:00	15:27:00		Closed	Collier, Cheryl	Hwy 22 West Canton 39046		
	Dur (hrs/days)	72	3	Needs trash detail picked up				
26644	07/06/18	07/18/18	07/07/18	Limb Pickup	Brown, Shirley	Shady Ln	District 5	Medium Priority
A	12:49:00	07:13:00		Closed	Hardin, Bob	Shady Ln Madison 39110		
	Dur (hrs/days)	288	12	Needs limb pickup				
26645	07/06/18	07/11/18	07/07/18	Pot Holes	Brown, Shirley	Clarkdell Rd	District 1	Medium Priority
A	13:11:00	07:34:00		Closed	Jones, S	Clarkdell Rd		
	Dur (hrs/days)	120	5	On Clarkdell Rd in front of Sagefield and Bear Creek there are two pot holes				
26646	07/06/18	07/24/18	07/07/18	Signage Installation	Brown, Shirley	Green Crossing Rd	District 3	Medium Priority
A	13:25:00	14:40:00		Closed	Rankin, Stephanie	Green Crossing Rd		
	Dur (hrs/days)	432	18	Big trucks traveling up and down the road, wants NO TRUCKS signs on the road				
26647	07/06/18	07/16/18	07/07/18	Limb Pickup	Brown, Shirley	Sunset Cir	District 1	Medium Priority
A	13:29:00	07:25:00		Closed	Maloney, Tony	Sunset Cir		
	Dur (hrs/days)	240	10	Limbs pick up				
26648	07/06/18	07/18/18	07/07/18	Limb Pickup	Brown, Shirley	Savannah Bend	District 3	Medium Priority
A	13:31:00	07:13:00		Closed	Vickerson, Cathy	Savannah Bend		
	Dur (hrs/days)	288	12	Limbs pick up				
26649	07/09/18	07/13/18	07/10/18	Limb Pickup	Brown, Shirley	Steels Pointe	District 3	Medium Priority
A	07:09:00	09:27:00		Closed	Monroe, Jerral	Steels Pointe		
	Dur (hrs/days)	96	4	Limbs pick up				
26650	07/09/18	07/19/18	07/10/18	Limb Pickup	Brown, Shirley	Wells Ct	District 4	Medium Priority
A	07:25:00	14:20:00		Closed	Craft, OJ	Wells Ct		
	Dur (hrs/days)	240	10	Limbs pick up				
26651	07/09/18	07/18/18	07/10/18	Limb Pickup	Brown, Shirley	Arrington Dr	District 3	Medium Priority
A	10:04:00	07:14:00		Closed	Davis, Rob	Arrington Dr		
	Dur (hrs/days)	216	9	Limbs pick up				

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Grade	Date/Time	Date/Time	Date					
26652	07/09/18	07/13/18	07/10/18	Trash Related	Brown, Shirley	Timber Dr	District 3	Medium Priority
A	10:06:00	09:06:00		Closed	Crocker, Ken	Timber Dr		
	Dur (hrs/days)	96	4	Mattress pick up				
26653	07/09/18	07/16/18	07/10/18	Limb Pickup	Brown, Shirley	Belle Terre Dr	District 3	Medium Priority
A	11:03:00	07:07:00		Closed	Barr, Vince	Belle Terre Dr		
	Dur (hrs/days)	168	7	Limbs pick up				
26654	07/09/18	07/16/18	07/10/18	Limb Pickup	Brown, Shirley	Twin Cedars Dr	District 1	
A	11:05:00	07:24:00		Closed	Asay, Elliot	Twin Cedars Dr		
	Dur (hrs/days)	168	7	Limbs pick up				
26655	07/09/18	07/18/18	07/10/18	Limb Pickup	Brown, Shirley	Belle Terre Dr	District 3	Medium Priority
A	11:06:00	07:15:00		Closed	Hopson, Jonathan	Belle Terre Dr		
	Dur (hrs/days)	216	9	Limbs pick up and a refrigerator				
26656	07/09/18	07/19/18	07/10/18	Limb Pickup	Brown, Shirley	Cherry Hill Dr	District 3	Medium Priority
A	11:07:00	14:21:00		Closed	Musick, Paul	Cherry Hill Dr		
	Dur (hrs/days)	240	10	Limbs pick up				
26657	07/09/18	07/17/18	07/10/18	Limb Pickup	Brown, Shirley	Plantation Dr	District 3	Medium Priority
A	11:09:00	11:47:00		Closed	Anderson, Barry	Plantation Dr		
	Dur (hrs/days)	192	8	Limbs pick up				
26659	07/09/18	07/18/18	07/10/18	Limb Pickup	Brown, Shirley	Camden Trail		Medium Priority
A	11:13:00	07:16:00		Closed	Hunt, Steve	Camden Trail		
	Dur (hrs/days)	216	9	Limbs pick up				
26660	07/09/18	07/16/18	07/10/18	Limb Pickup	Brown, Shirley	Rankin Rd	District 5	Medium Priority
A	11:29:00	07:23:00		Closed	Smith, Charles	Rankin Rd		
	Dur (hrs/days)	168	7	Limbs pick up				
26661	07/09/18	07/13/18	07/10/18	Limb Pickup	Brown, Shirley	Mcdougal Rd	District 4	Medium Priority
A	13:14:00	15:55:00		Closed	Ealy, Sharon	McDougal Rd Canton 39046		
	Dur (hrs/days)	96	4	Needs limb pickup				
26662	07/09/18	07/13/18	07/10/18	Limb Pickup	Brown, Shirley	Kayfield Pl	District 2	Medium Priority
A	14:13:00	15:56:00		Closed	Groover, Thomas	Kayfield Place Madison 39110		
	Dur (hrs/days)	96	4	Needs limb pickup				

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26663	A	07/10/18 09:29:00	07/27/18 14:48:00	07/11/18	Limb Pickup Closed	Brown, Shirley Craddock, Harry	Moss Ln Moss Ln Madison 39110	District 3	Medium Priority
		Dur (hrs/days)	408	17	Needs limb pickup				
26664	A	07/10/18 12:43:00	07/13/18 15:54:00	07/11/18	Limb Pickup Closed	Brown, Shirley Waltman, Anita	Belle Pointe Dr Belle Pointe Drive Madison 39110	District 4	Medium Priority
		Dur (hrs/days)	72	3	Needs limb pickup - Gate code is 7811.				
26665	A	07/10/18 12:45:00	07/19/18 14:21:00	07/11/18	Limb Pickup Closed	Brown, Shirley Young, Randy	Cherry Hill Dr Cherry Hill Drive Madison	District 3	Medium Priority
		Dur (hrs/days)	216	9	Needs limb pickup				
26667	A	07/10/18 12:50:00	07/19/18 15:22:00	07/11/18	Culvert Repair Closed	Brown, Shirley Monroe, Gerald	Steels Pointe Steels Pointe Madison 39110	District 3	Medium Priority
		Dur (hrs/days)	216	9	He has poured his concrete driveway and there is a gap between it and the street that he needs filled in with asphalt.				
26668	A	07/10/18 13:00:00	07/16/18 07:26:00	07/11/18	Limb Pickup Closed	Brown, Shirley Graves, Katy	Eastfield Pl Eastfield Place Madison 39110	District 3	Medium Priority
		Dur (hrs/days)	144	6	Needs limb pickup				
26669	A	07/10/18 13:11:00	07/23/18 07:14:00	07/11/18	Mowing Closed	Brown, Shirley Wise, Colleen	Lakeshire Pkwy Lakeshire Pkwy Madison 39110	District 4	Medium Priority
		Dur (hrs/days)	312	13	The ROW of Lakeshire Parkway has not been cut since May. Twice now, once in June and once in July, private citizens have cut a small strip due to nc				
26670	A	07/10/18 14:01:00	07/13/18 15:54:00	07/11/18	Limb Pickup Closed	Brown, Shirley Waggoner, Christine	Sycamore Ridge Sycamore Ridge Madison 39110		Medium Priority
		Dur (hrs/days)	72	3	Needs limb pickup				
26671	A	07/10/18 15:04:00	07/13/18 09:28:00	07/11/18	Limb Pickup Closed	Brown, Shirley Jones, Paul	Smith Carr Rd Smith-Carr Rd Madison 39110	District 4	Medium Priority
		Dur (hrs/days)	72	3	Needs limb pickup				
26672	A	07/10/18 15:34:00	07/18/18 11:24:00	07/11/18	Culvert Repair Closed	Brown, Shirley White, Allene	Loring Rd Loring Rd Camden 39045	District 5	Medium Priority
		Dur (hrs/days)	192	8	Need end of driveway repaired...probably needs gravel/dirt				
26673	A	07/11/18 09:20:00	07/17/18 11:51:00	07/12/18	Limb Pickup Closed	Brown, Shirley Hayles, Joey	Caroline Pointe Blvd Caroline Pointe Blvd	District 4	Medium Priority
		Dur (hrs/days)	144	6	Limbs pick up				

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26674	07/11/18	07/20/18	07/12/18	Pot Holes	Brown, Shirley	Yandell Rd	District 1	Medium Priority
A	09:22:00	13:55:00		Closed	Reeds	Yandell Rd		
	Dur (hrs/days)	216	9	Pot hole needs parching on this road in front of Harvey Crossing Sudv				
26675	07/11/18	07/18/18	07/12/18	Culvert Repair	Brown, Shirley	Goodloe Rd	District 5	Medium Priority
A	12:44:00	11:23:00		Closed	Williams, Ophentral	Goodloe Rd Canton 39046		
	Dur (hrs/days)	168	7	Needs culvert replaced right before 525 Goodloe Rd, right past Ms. Goodloe's house. Flagged.				
26676	07/11/18	07/13/18	07/12/18	Limb Pickup	Brown, Shirley	Beaufort Cir	District 4	Medium Priority
A	13:48:00	15:52:00		Closed	Archuleta, Dennis	Beaufort Circle Madison 39110		
	Dur (hrs/days)	48	2	Needs limb pick up.				
26677	07/11/18	07/13/18	07/12/18	Limb Pickup	Brown, Shirley	Hampton Chase	District 3	Medium Priority
A	13:56:00	15:55:00		Closed	Spracy, Jake	Hampton Chase		
	Dur (hrs/days)	48	2	Limbs pick up				
26678	07/12/18	07/13/18	07/13/18	Pot Holes	Brown, Shirley	Green Acres Dr	District 5	Medium Priority
A	14:58:00	15:11:00		Closed	Powell, Marquila	Rhyne Street Lexington 39095		
	Dur (hrs/days)	24	1	She hit a pothole on Green Acres Drive on Saturday, July 7, 2018, at approximately 11:00 p.m. and damaged two of her tires on the right passenger s				
26679	07/12/18	07/24/18	07/13/18	Trash Related	Brown, Shirley	Pisgah Bottom Rd	District 5	Medium Priority
A	15:50:00	15:14:00		Closed	Sharpe, David	Pisgah Bottom Rd		
	Dur (hrs/days)	288	12	Wood, lumber needs picking up				
26680	07/12/18	07/16/18	07/13/18	Limb Pickup	Brown, Shirley	Twin Cedars Dr	District 1	Medium Priority
A	15:53:00	07:25:00		Closed	Adams, Todd	Twin Cedars Dr		
	Dur (hrs/days)	96	4	Limbs pick up				
26681	07/12/18	07/17/18	07/13/18	Limb Pickup	Brown, Shirley	Muscadine Path	District 3	Medium Priority
A	15:54:00	11:45:00		Closed	Jones, Andrew	Muscadine Path		
	Dur (hrs/days)	120	5	Limbs pick up				
26682	07/12/18	07/18/18	07/13/18	Limb Pickup	Brown, Shirley	Cedar Hill Rd	District 3	Medium Priority
A	15:56:00	07:16:00		Closed	Unknown	Cedar Hill Rd		
	Dur (hrs/days)	144	6	Limbs pick up				
26683	07/13/18	07/17/18	07/14/18	Limb Pickup	Brown, Shirley	St Charles St	District 4	Medium Priority
A	08:52:00	11:45:00		Closed	Matlock, Rosie	St Charles St		
	Dur (hrs/days)	96	4	Limbs pick up				

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Grade	Date/Time	Date/Time	Date						
26684	07/13/18	07/19/18	07/14/18	1	Limb Pickup	Brown, Shirley	Cherry Bluff Dr	District 3	Medium Priority
A	09:00:00	14:22:00			Closed	Ruffin, Linda	Cherry Bluff Dr		
	Dur (hrs/days)	144	6		Limbs pick up				
26685	07/13/18	07/18/18	07/14/18	1	Limb Pickup	Brown, Shirley	Magnolia St	District 3	Medium Priority
A	09:56:00	07:17:00			Closed	Hobson, Brenda	Magnolia St		
	Dur (hrs/days)	120	5		Limbs pick up at this address in Magnolia Heights Sudv				
26688	07/16/18	07/18/18	07/17/18	1	Limb Pickup	Brown, Shirley	Johnstone Dr	District 3	Medium Priority
A	08:33:00	07:17:00			Closed	O'Reily, Will	Johnstone Dr		
	Dur (hrs/days)	48	2		Limbs pick up				
26689	07/16/18	07/18/18	07/17/18	1	Limb Pickup	Brown, Shirley	Woodland Dr	District 1	Medium Priority
A	08:35:00	07:41:00			Closed	Unknown	Woodland Dr		
	Dur (hrs/days)	48	2		Limbs pick up				
26690	07/16/18	07/20/18	07/17/18	1	Culvert Clean Out	Brown, Shirley	North Old Canton Rd	District 1	Medium Priority
A	08:42:00	15:12:00			Closed	Grantham, Steve	North old Canton Rd		
	Dur (hrs/days)	96	4		Culvert holding water on the West side of the driveway				
26691	07/16/18	07/20/18	07/17/18	1	Pot Holes	Brown, Shirley	King Ranch Rd	District 4	Medium Priority
A	10:16:00	13:55:00			Closed	Gibson	King Ranch Rd		
	Dur (hrs/days)	96	4		Left of King Ranch Rd off of Hwy 16 bad pot holes				
26692	07/16/18	07/17/18	07/17/18	1	Limb Pickup	Brown, Shirley	Caroline Blvd	District 4	Medium Priority
A	10:19:00	07:11:00			Closed	McCarty, Charlotte	Caroline Blvd		
	Dur (hrs/days)	24	1		Limbs pick up				
26693	07/16/18	07/24/18	07/17/18	1	Trash Related	Brown, Shirley	Brown Dr	District 4	Medium Priority
A	10:20:00	15:11:00			Closed	Butler, Joyce	Brown Dr		
	Dur (hrs/days)	192	8		Need mattress, and iron bricks picked up				
26694	07/16/18	07/20/18	07/17/18	1	Limb Pickup	Brown, Shirley	Cherry Hill Dr	District 3	Medium Priority
A	10:21:00	14:11:00			Closed	Young, Melody	Cherry Hill Dr		
	Dur (hrs/days)	96	4		Limbs pick up				
26695	07/16/18	07/18/18	07/17/18	1	Limb Pickup	Brown, Shirley	Bear Creek Cir	District 1	Medium Priority
A	10:23:00	07:18:00			Closed	Binder, James	Bear Creek Cir		
	Dur (hrs/days)	48	2		Limbs pick up				

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Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
26696	07/16/18	07/18/18	07/17/18	Limb Pickup	Brown, Shirley	Gunter Rd	District 5	Medium Priority
A	10:24:00	07:19:00		Closed	McAlpin, Lena	Gunter Rd		
	Dur (hrs/days)	48	2	Limbs pick up				
26697	07/16/18	07/18/18	07/17/18	Limb Pickup	Brown, Shirley	Cedar Green Dr	District 4	Medium Priority
A	11:16:00	07:19:00		Closed	Gordon, Ray	Cedar Green Dr		
	Dur (hrs/days)	48	2	Limbs pick up				
26698	07/16/18	07/19/18	07/17/18	Limb Pickup	Brown, Shirley	Cherry Hill Dr	District 3	Medium Priority
A	11:21:00	14:21:00		Closed	Ford, Deanna	Cherry hill Dr		
	Dur (hrs/days)	72	3	Limbs pick up				
26699	07/16/18	07/18/18	07/17/18	Limb Pickup	Brown, Shirley	Lake Cavalier Rd	District 3	Medium Priority
A	12:26:00	07:19:00		Closed	Todd, Dick	Lake Cavalier Rd Madison 39110		
	Dur (hrs/days)	48	2	Needs limbs picked up				
26700	07/16/18	07/18/18	07/17/18	Pot Holes	Brown, Shirley	North Livingston Rd	District 3	Medium Priority
A	12:42:00	11:10:00		Closed	Forbes, Michael	North Livingston Rd Ridgeland 39157		
	Dur (hrs/days)	48	2	Pothole on road near 919 North Livingston Rd				
26701	07/16/18	07/18/18	07/17/18	Pot Holes	Brown, Shirley	North Livingston Rd	District 3	Medium Priority
A	12:45:00	11:14:00		Closed	Forbes, Michael	North Livingston Rd Ridgeland 39157		
	Dur (hrs/days)	48	2	Pothole needs to repaired in curve right before the intersection of Lake Cavalier Rd				
26703	07/16/18	07/20/18	07/17/18	Pot Holes	Brown, Shirley	Bozeman Rd	District 3	Medium Priority
A	13:10:00	10:09:00		Closed	Hyslop, Harry	Belle Terre Madison 39110		
	Dur (hrs/days)	96	4	Pothole on Bozeman Rd 200 yards south of Reunion Parkway, northbound lane on extreme right side.				
26704	07/16/18	07/18/18	07/17/18	Limb Pickup	Brown, Shirley	Pinnacle Cv		Medium Priority
A	15:15:00	07:19:00		Closed	Dennis, Bobby	Pinnacle Cv		
	Dur (hrs/days)	48	2	Limbs pick up				
26705	07/16/18	07/18/18	07/17/18	Trash Related	Brown, Shirley	Nissan Dr		Medium Priority
A	15:17:00	07:25:00		Closed	Bouldin	Nissan Dr		
	Dur (hrs/days)	48	2	Trash in bags need picking up				
26706	07/16/18	07/19/18	07/17/18	Limb Pickup	Brown, Shirley	Hwy 16	District 5	Medium Priority
A	15:19:00	15:23:00		Closed	Plummer, Edna	Hwy 16		
	Dur (hrs/days)	72	3	Dresser, and tree limbs need picking up				

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Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
26707	07/16/18	07/18/18	07/17/18	Limb Pickup	Brown, Shirley	Laurel Ridge	District 4	Medium Priority
A	15:46:00	07:20:00		Closed	Burks, Corey	Laurel Ridge		
	Dur (hrs/days)	48	2	Limbs pick up				
26708	07/17/18	07/20/18	07/18/18	Pot Holes	Brown, Shirley	Bozeman Rd	District 3	Medium Priority
A	10:33:00	10:10:00		Closed	Unknown	Bozeman Rd		
	Dur (hrs/days)	72	3	Pot hole on this road going toward Gluckstadt Rd				
26709	07/17/18	07/20/18	07/18/18	Limb Pickup	Brown, Shirley	Lakeshore Dr	District 3	Medium Priority
A	10:35:00	08:21:00		Closed	Nance, Woody	Lakeshore Dr		
	Dur (hrs/days)	72	3	Limbs pick up				
26710	07/17/18	07/20/18	07/18/18	Trash Related	Brown, Shirley	Belle Terre Dr	District 3	Medium Priority
A	10:40:00	14:13:00		Closed	Hobson, Jonathan	Belle Terre Dr		
	Dur (hrs/days)	72	3	Need refrigerator pick up				
26711	07/17/18	07/18/18	07/18/18	Pot Holes	Brown, Shirley	North Livingston Rd	District 3	Medium Priority
A	10:42:00	11:15:00		Closed	Junkin, Matthew	North Livingston Rd		
	Dur (hrs/days)	24	1	Pot holes on this road off of Lake Cavalier				
26712	07/17/18	07/20/18	07/18/18	Pot Holes	Brown, Shirley	Bozeman Rd	District 3	Medium Priority
A	14:04:00	13:54:00		Closed	Root, Tom	Bozeman Rd		
	Dur (hrs/days)	72	3	Mr. Tom Root, called in regards to a blown-out tire on his personal vehicle which happen on last evening and wishes to file a claim with Madison Cou				
26713	07/18/18	07/20/18	07/19/18	Trash Related	Brown, Shirley	Germany Dr		Medium Priority
A	08:43:00	08:20:00		Closed	Berry, Kadarious	Germany Dr		
	Dur (hrs/days)	48	2	Need old carpet picked up				
26714	07/18/18	07/19/18	07/19/18	Limb Pickup	Brown, Shirley	Pinetree Ln	District 3	Medium Priority
A	08:44:00	09:00:00		Closed	Shelton	Pinetree Ln		
	Dur (hrs/days)	24	1	Limbs pick up				
26715	07/18/18	07/24/18	07/19/18	Trash Related	Brown, Shirley	Lottville Rd	District 5	Medium Priority
A	08:45:00	15:10:00		Closed	Johnson, Mary	Lottville Rd		
	Dur (hrs/days)	144	6	Need old household supplies picked up [couch etc]				
26716	07/18/18	07/20/18	07/19/18	Limb Pickup	Brown, Shirley	Dover Ln	District 3	Medium Priority
A	10:40:00	15:53:00		Closed	Bowers, Mary	Dover Ln		
	Dur (hrs/days)	48	2	Limbs pick up				

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Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority	
Grade	Date/Time	Date/Time	Date						
26718	07/18/18	07/24/18	07/19/18	1	Trash Related	Brown, Shirley	Hwy 17	District 5	Medium Priority
A	13:20:00	15:10:00			Closed	Lacey, Amanda	Hwy 17 Canton 39046		
	Dur (hrs/days)	144	6		Has some old appliances,microwaves, etc to be picked up				
26719	07/18/18	07/20/18	07/19/18	1	Limb Pickup	Brown, Shirley	Normandy Cir	District 3	Medium Priority
A	14:27:00	15:52:00			Closed	Martin, Lamorn	Normandy Cir		
	Dur (hrs/days)	48	2		Limbs pick up				
26720	07/18/18	07/24/18	07/19/18	1	Limb Pickup	Brown, Shirley	Hwy 43 S		Medium Priority
A	14:29:00	08:48:00			Closed	Garner, Carolyn	Hwy 43 S		
	Dur (hrs/days)	144	6		Limbs pick up at this address on Twin Lake Dr side of the resident				
26721	07/19/18	07/20/18	07/20/18	1	Pot Holes	Brown, Shirley	Yandell Rd	District 1	Medium Priority
A	06:45:00	13:53:00			Closed	Unknown	Yandell Rd		
	Dur (hrs/days)	24	1		Pot hole need patching on this road infront of Glen Wild Sudv and Madison Crossing Elem				
26722	07/19/18	07/20/18	07/20/18	1	Limb Pickup	Brown, Shirley	Stokes Rd	District 3	Medium Priority
A	06:46:00	15:54:00			Closed	Emerson, Melanie	Stokes Rd		
	Dur (hrs/days)	24	1		Limbs pick up				
26725	07/19/18	07/24/18	07/20/18	1	Trash Related	Brown, Shirley	Pisgah Bottom Rd	District 5	Medium Priority
A	15:44:00	15:10:00			Closed	Allen, Louella	Pisgah Bottom Road Canton 39046		
	Dur (hrs/days)	120	5		She has debris to be picked and so does her neighbor next door.				
26726	07/20/18	07/20/18	07/21/18	1	Culvert Clean Out	Brown, Shirley	Woods Rd	District 1	Medium Priority
A	08:04:00	15:13:00			Closed	Walker, Lora	Woods Rd		
	Dur (hrs/days)	0	0		Culvert needs cleaning out at the corner of Woods Rd and Woods Lake Dr				
26727	07/20/18	07/27/18	07/21/18	1	Limb Pickup	Brown, Shirley	Blackberry Cv	District 3	Medium Priority
A	08:14:00	08:08:00			Closed	Hall, Charles	Blackberry Cove Madison 39110		
	Dur (hrs/days)	168	7		Name: CHARLES W. HALL				
26728	07/20/18	07/26/18	07/21/18	1	Limb Pickup	Brown, Shirley	Wildwood Dr	District 1	Medium Priority
A	12:46:00	06:57:00			Closed	Corken, Rhonda	Wildwood Dr		
	Dur (hrs/days)	144	6		Limbs pick up				
26729	07/20/18	08/01/18	07/21/18	1	Limb Pickup	Brown, Shirley	Hampton Chase	District 3	Medium Priority
A	12:47:00	07:06:00			Closed	Wood, Patricia	Hampton Chase		
	Dur (hrs/days)	288	12		Limbs pick up				

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Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
26730	07/20/18	07/26/18	07/21/18	Limb Pickup	Brown, Shirley	North Old Canton Rd	District 1	Medium Priority
A	15:42:00	06:57:00		Closed	Young, Linda	N Old Canton Rd		
	Dur (hrs/days)	144	6	Limbs pick up				
26731	07/20/18	07/24/18	07/21/18	Pot Holes	Brown, Shirley	Cleo Clark Rd	District 4	Medium Priority
A	15:44:00	14:24:00		Closed	Walker	Cleo Clark Rd		
	Dur (hrs/days)	96	4	Need pot holes patch				
26733	07/20/18	07/31/18	07/21/18	Pot Holes	Brown, Shirley	Caroline Blvd	District 4	Medium Priority
A	15:47:00	07:21:00		Closed	Payne, Dale	Caroline Blvd		
	Dur (hrs/days)	264	11	Bad pot holes				
26735	07/23/18	07/27/18	07/24/18	Limb Pickup	Brown, Shirley	Meadowgreen Ln	District 1	Medium Priority
A	08:07:00	14:49:00		Closed	Ishee, James	Meadowgreen Ln		
	Dur (hrs/days)	96	4	Limbs pick up				
26737	07/23/18	07/27/18	07/24/18	Trash Related	Brown, Shirley	Moss Ln	District 3	Medium Priority
A	10:18:00	14:48:00		Closed	Robertson, Dan	Moss Ln		
	Dur (hrs/days)	96	4	Need mattress, and old rug etc picked up				
26740	07/23/18	07/25/18	07/24/18	Pot Holes	Brown, Shirley	Lone Pine Rd	District 5	Medium Priority
A	10:22:00	15:26:00		Closed	Rayner, Linda	Lone Pine Rd		
	Dur (hrs/days)	48	2	Bad pot holes need patching on this road				
26745	07/23/18	07/30/18	07/24/18	Trash Related	Brown, Shirley	Greens Crossing Rd	District 3	Medium Priority
A	13:07:00	15:44:00		Closed	Stroud, Chad	Greens Crossing Rd		
	Dur (hrs/days)	168	7	Has debris to be picked up at the corner of Greens Crossing Rd and North Countyline Rd				
26746	07/23/18	07/24/18	07/24/18	Trash Related	Brown, Shirley	Cherry Hill Dr	District 3	Medium Priority
A	13:10:00	15:12:00		Closed	Pace, Kaye	Cherry Hill Dr		
	Dur (hrs/days)	24	1	Need old items picked up [recliner, towel holder, plastic pool pump]				
26747	07/23/18	07/30/18	07/24/18	Trash Related	Brown, Shirley	Harris Rd	District 4	Medium Priority
A	13:12:00	15:44:00		Closed	Crowe, Adam	Harris Rd		
	Dur (hrs/days)	168	7	Need old dry wall material picked up				
26748	07/23/18	07/25/18	07/24/18	Culvert Repair	Brown, Shirley	Mt Zion Rd	District 5	Medium Priority
A	14:10:00	15:24:00		Closed	Hawkins, Gerald	271 Stump Bridge Rd		
	Dur (hrs/days)	48	2	Need culvert repaired gravel and dirt has washed away.				

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Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
26749	A	07/23/18 14:13:00	08/01/18 07:07:00	07/24/18	Limb Pickup Closed Need limb pickup	Brown, Shirley unknown	French Branch 135 French Branch	District 4	Medium Priority
		Dur (hrs/days)	216	9					
26753	A	07/24/18 06:52:00	07/25/18 06:59:00	07/25/18	Limb Pickup Closed Limbs pick up	Brown, Shirley Unknmow	Steels Pointe Steels Pointe	District 3	Medium Priority
		Dur (hrs/days)	24	1					
26757	A	07/24/18 09:55:00	07/27/18 15:23:00	07/25/18	Trash Related Closed Need old tire, and microwave picked up off the side of the road	Brown, Shirley Summerlin, Curtis	Summerlin Rd Summerlin Rd	District 5	Medium Priority
		Dur (hrs/days)	72	3					
26759	A	07/24/18 10:17:00	07/26/18 06:58:00	07/25/18	Limb Pickup Closed Needs limb pickup	Brown, Shirley Maloney, Tom	Sunset Cir Sunset Circle Canton 39046	District 1	Medium Priority
		Dur (hrs/days)	48	2					
26763	A	07/24/18 12:06:00	08/01/18 07:04:00	07/25/18	Limb Pickup Closed Limbs pick up	Brown, Shirley Stubbs, Howard	Meadowgreen Ln Meadowgreen Ln	District 1	Medium Priority
		Dur (hrs/days)	192	8					
26765	A	07/25/18 08:54:00	07/27/18 14:49:00	07/26/18	Limb Pickup Closed Limbs pick up at this address on West Deerfield side	Brown, Shirley Garner, Mary Ella	Hackberry Ln Hackberry Ln	District 1	Medium Priority
		Dur (hrs/days)	48	2					
26771	A	07/25/18 11:04:00	07/30/18 15:44:00	07/26/18	Trash Related Closed Need mattresses, and old bed rail picked up	Brown, Shirley Levy, Sherline	Old 51 Rd Old 51 Rd	District 5	Medium Priority
		Dur (hrs/days)	120	5					
26781	A	07/27/18 07:11:00	07/27/18 15:24:00	07/28/18	Trash Related Closed Need basketball goal picked up	Brown, Shirley Ward, Lora	Cobbville Dr E Cobbville Dr E		Medium Priority
		Dur (hrs/days)	0	0					
26788	A	07/27/18 14:54:00	08/01/18 07:05:00	07/28/18	Limb Pickup Closed Limbs pick up	Brown, Shirley Barting, Bruce	Waterford Ln Waterford Ln	District 3	Medium Priority
		Dur (hrs/days)	120	5					

139 Closed - Requests Closed on or prior to Target Date

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target						
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority	
Total Requests:		139							